

COMPANY ORGANIZATION MANUAL

1. CORPORATE STRATEGY AND POLICY

As a modern, innovative and resource-conserving company, we adhere to the following principles of action in our business activities based on economic principles:

- » We focus on the interests of our contractual partners in order to consolidate the position of our company.
- » The avoidance of errors is a fundamental principle of our actions. If errors do occur, they are carefully analyzed, the necessary measures are taken to eliminate them and their effectiveness is monitored.
- » We take our responsibility for employees and the environment seriously and consider preventive quality, energy, environmental, data, occupational health and safety protection to be an important part of our actions.
- » We are committed to acting in accordance with national and international environmental protection and occupational safety regulations and standards for the protection and safety of our employees, neighbors and our common livelihood. This includes systematically and comprehensibly complying with public law requirements and requirements arising from permits and conditions.
- » We stand for an open information policy within and outside SRS EcoTherm and a constructive dialog with our contractual partners. We inform the public about our company activities and the resulting environmental impacts in order to increase and further develop understanding and trust in our work.
- » We are committed to ensuring the availability of information and the resources required to achieve our goals and energy targets.
- » We are committed to complying with the legal requirements in connection with energy efficiency, energy use and energy consumption as well as environmental protection.
- » We undertake to ensure the continuous improvement of energy-related, system-related performance and the EnMS as well as environmental performance and to support the procurement and design of energy-efficient products and services.

Based on the principles, targets are formulated annually in order to set ourselves binding targets for significant improvements in energy and environmental protection and to make this transparent to the outside world.

The formulated goals are:

S.....specific

M.....measurable

A.....ambitious and accepted

R....realistic and relevant

T.....for terminate

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